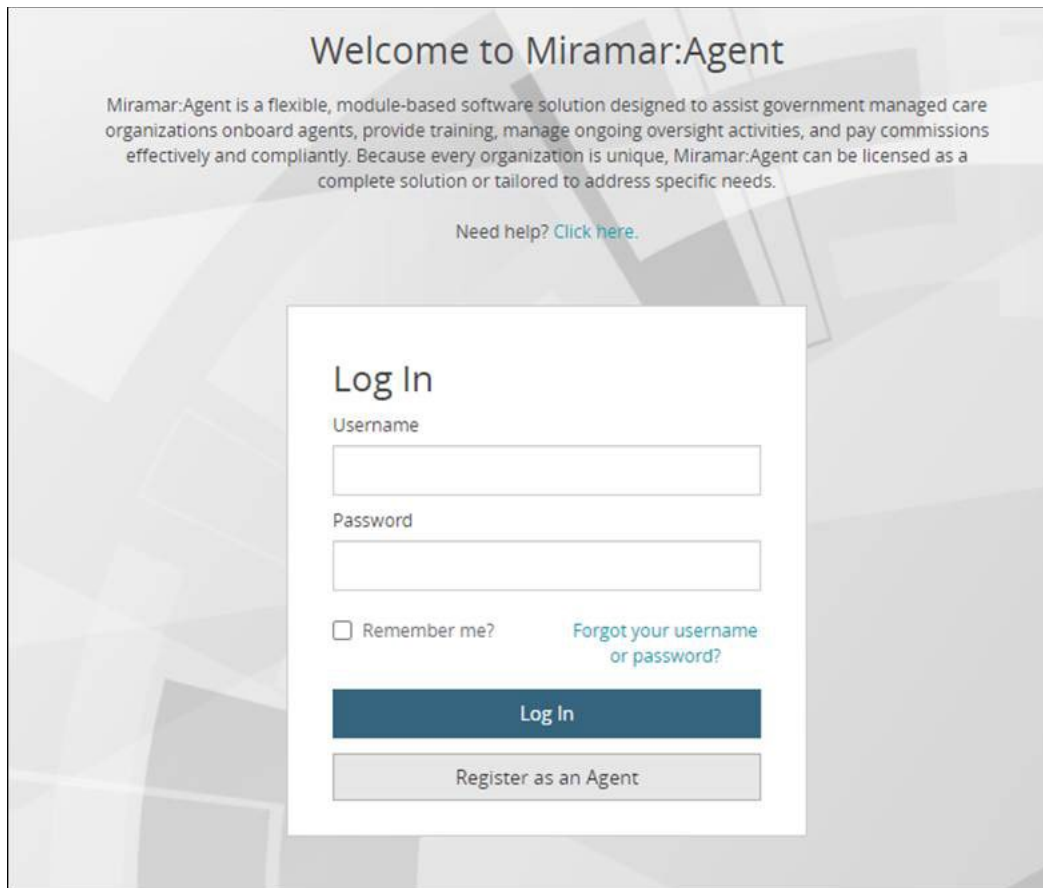


For Excellus/Univera MA, MAPD and Supplement products, Excellus accepts AHIP, The Convey Core, NABIP, and PinPoint Core equivalents. Agents can appoint with Excellus/ Univera through Convey's Miramar:Agent website at any time.

Training and credentialing through the **Miramar:Agent** platform can be accessed through this link; <https://www.miramar-agent.com/> (it is recommended to use **Microsoft Edge** as your browser, if possible)

- For New Users: Select "**Register as an Agent**"
- For those returning to Miramar: Agent: **To login enter your username and password and then click "Log In"**
- **NEW STEP:** Users are now required to use multifactor authentication (MFA) when logging in to Miramar: Agent:
 - Upon Log-in, the user will be presented with a verification screen, asking for a verification code.
 - An email will be sent to the email address in the user's profile with a verification code.
 - The verification code is only good for five minutes. (If those 5 minutes have lapsed the user can request a new verification code from the verification screen.)
 - Once the account is authenticated it will take the user to their dashboard.
 - MFA verification will only need to be completed once every 30 days

If you have forgotten your user name or password, select the **option** above the log in button and you will be guided on how to retrieve that info.



The image shows a web page for Miramar:Agent. At the top, it says "Welcome to Miramar:Agent". Below this, a paragraph describes the software as a flexible, module-based solution for government managed care organizations. A link "Click here" is provided for help. In the center, there is a "Log In" form with fields for "Username" and "Password". Below these fields are checkboxes for "Remember me?" and a link "Forgot your username or password?". At the bottom of the form are two buttons: "Log In" and "Register as an Agent".

Welcome to Miramar:Agent

Miramar:Agent is a flexible, module-based software solution designed to assist government managed care organizations onboard agents, provide training, manage ongoing oversight activities, and pay commissions effectively and compliantly. Because every organization is unique, Miramar:Agent can be licensed as a complete solution or tailored to address specific needs.

Need help? [Click here.](#)

Log In

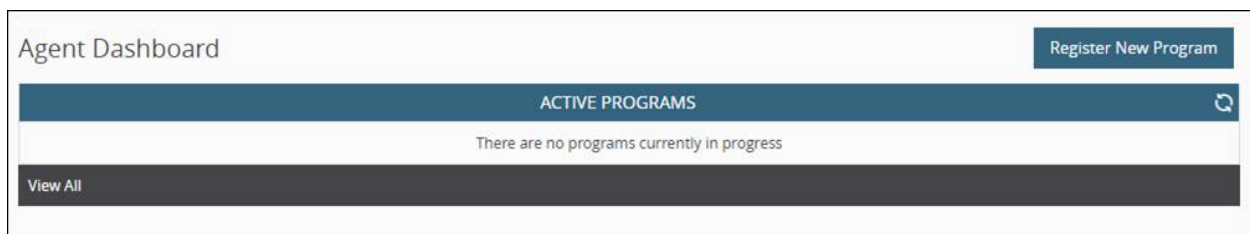
Username

Password

☐ Remember me? [Forgot your username or password?](#)

Steps:

- To start the training, register for a program by clicking on the "**Register New Program**" button.



The image shows a screenshot of the "Agent Dashboard". At the top left is the text "Agent Dashboard". At the top right is a button labeled "Register New Program". Below this is a section titled "ACTIVE PROGRAMS" with a refresh icon. Underneath, it says "There are no programs currently in progress". At the bottom of this section is a button labeled "View All".

Agent Dashboard

ACTIVE PROGRAMS

There are no programs currently in progress

- The Registration Code for the **JSA** program is: **2026EHPJSA3304**
- Proceed through the program steps. Please note that during the workflow, you will receive three consent forms to approve;

- Two are for required background checks and one is to allow for a license check.
- The Excellus Product Training PDF is attached, should you wish to print and have handy for the Excellus product test.
- When you've completed all required steps, you will be notified that you are Ready To Sell.

If you experience issues using Miramar:Agent, we recommend the following:

1. be sure you are using a computer or laptop. Do not use an iPad or tablet
2. Use Edge as your browser if possible
3. allow pop-ups
4. clear cookies
5. close browser window (all windows - not just the current tab)
6. re-open browser
7. clear cookies again
8. log in; use private/incognito mode (optional, but helps)